



LOGISTICS ERP PROOF OF CONCEPT

Close every delivery with verified POD status.

A digital delivery closure platform connecting booking, challan, in-transit updates, proof checks, finance readiness, and audit history.

OPERATIONS

FINANCE

CUSTOMER SERVICE

MANAGEMENT

EXECUTIVE OVERVIEW

One delivery truth for every consignment.

The PoD module acts as the delivery closure layer for a logistics ERP. Booking remains the source of the GRID and GR/LR identity; PoD adds controlled delivery confirmation, proof records, finance context, and an audit trail that other teams can trust.

The problem

Manual calls, paper stamps, WhatsApp images, and spreadsheets delay closure, billing, and customer responses.

The approach

Connect booking, dispatch, transit, delivery evidence, payment context, and audit activity around one consignment identity.

The outcome

Clear branch queues, earlier finance action, faster status answers, and stronger evidence for disputed POD cases.

Why logistics teams need it

- Operations need one current view of booked, dispatched, in-transit, delivered, and pending POD records.
- Destination branches need a controlled way to confirm delivery, collect balances, and attach the correct proof.
- Finance needs confirmed delivery and payment context before billing, credit follow-up, or collection reporting.
- Customer-facing teams need a faster way to answer consignment status and proof requests.

Buyer promise

Reduce pending POD follow-ups, speed up billing readiness, and give every branch one verified delivery status for each GRID.

PROOF OF CONCEPT WORKFLOW

From booking identity to finance-ready closure.

The module preserves booking as the source of truth while adding delivery evidence and controlled status transitions where they belong.

01	Booking source	Booking generates the GRID and GR/LR identity; PoD does not recreate it.
02	Dispatch and challan	Challan, truck, service provider, route, and destination information become available to delivery teams.
03	In-transit updates	Station and warehouse movements maintain operational continuity.
04	Destination delivery	Branch users record date, justification, payment status, and proof requirement.
05	POD ID generation	Successful confirmation creates a unique delivery or POD identity.
06	Finance action	Paid, to-be-paid, and credit cases route to collection or billing follow-up.
07	Trace and audit	The GRID life cycle, user action, and evidence remain searchable.

Controlled proof checks

Evidence validation can check GRID match, destination location, receiving stamp, and booking date visibility. Where evidence is incomplete, uploader consent records responsibility without hiding the exception.

PLATFORM CAPABILITY

Designed for closure, visibility, and accountability.

Branch dashboard

Current counts and queues for in-transit, out-for-delivery, branch dispatch, pending POD, and delivered work.

Controlled delivery status

Timestamp, branch, user, justification, payment context, proof requirement, and POD ID.

Digital closure

Structured first, second, third, and final call attempts for consignments pending beyond four weeks.

Trace Delivery

One GRID view across booking, dispatch, transit, delivery, and evidence.

Audit-ready records

User, date, branch, action, remarks, and proof checks for review and dispute handling.

Finance readiness

Delivered status and payment context provide earlier, clearer triggers for billing and collection.

Business value by team

OPERATIONS	FINANCE	CUSTOMER SERVICE	MANAGEMENT
Clear branch dashboards and closure queues.	Earlier billing readiness with payment-aware workflows.	One GRID-based status view for faster responses.	Strong audit trails for disputed or missing POD cases.

PILOT OFFER

Validate the workflow before broader ERP rollout.

A practical pilot can focus on one or two destination branches, a defined booking source, and a limited delivery-closure user group.

Phase 1	Connect booking, challan, and branch delivery status	GRID-based statement and dashboard are live.
Phase 2	Enable status update, POD ID, proof checks, and balance confirmation	Branch users close delivered consignments.
Phase 3	Enable digital closure for old booked but undelivered records	Long-pending history is reviewed and documented.
Phase 4	Expose trace, audit, and finance-ready reporting	Management and finance receive usable outputs.

Included in the conversation

- Free 30-minute PoD process review for logistics and finance teams.
- Sample GRID life-cycle demonstration from booking through delivery closure.
- Pending POD backlog report format for branch and finance users.
- Digital closure checklist for consignments older than four weeks.
- ERP, booking, challan, and finance integration discussion.

Success measures

Pending POD ageing	Delivery closure time	Billing readiness	Exception traceability	User adoption
Backlog by branch and age bucket.	Arrival to confirmed delivery.	Delivered records ready for finance.	Evidence for missing or disputed POD.	Branch use without spreadsheet dependency.

Public-safe scope: This document intentionally excludes credentials, database addresses, private schema details, employee secrets, and customer-sensitive consignment information.

Request a PoD workflow demo

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